

## HEAD OF CLIENT MAINTENANCE SERVICES – CEMENT DIVISION

### POSITION OVERVIEW

DGC Africa is currently on the lookout for a Head of Client Maintenance Services in our Cement Division. This strategic role focuses on leading and innovating our outsourced maintenance services, ensuring high-quality service delivery that aligns with our clients' operational goals in the cement industry. You'll play a crucial part in shaping the direction and effectiveness of our maintenance operations.

### RESPONSIBILITIES

- Build and manage client relationships to align our maintenance services with their internal strategies.
- Develop and implement tailored maintenance plans for cement plants and associated fleets.
- Lead and support a dedicated team of maintenance professionals.
- Collaborate with supply chain teams to ensure prompt delivery of parts and services.
- Uphold safety, quality, and regulatory compliance across client sites.
- Monitor service performance, maintaining strong client satisfaction.

### QUALIFICATIONS

- Relevant technical degree with experience in the cement industry.
- Proven experience in managing outsourced maintenance services.
- Strong leadership and team management skills.
- Excellent communication abilities and client relationship management skills.
- Strategic thinker with a focus on safety and quality.

### WHY JOIN US

Join us in a pivotal role that combines technical expertise with client service to drive excellence in maintenance operations. Your leadership will not only impact our company but also contribute significantly to the efficiency and success of our clients in the cement industry.

Email your CV to [HR@dgc-africa.com](mailto:HR@dgc-africa.com)